



## TERMS AND CONDITIONS OF MEMBERSHIP

(UPDATED September 2018)

Direct Debit payments and all matters relating to payments are processed by The Centre Administration staff. Please direct all queries to our regular email address of [info@marrickvilleyoga.com.au](mailto:info@marrickvilleyoga.com.au) and you will receive a reply within 3 business days.

Please note the following updated terms and conditions regarding our Direct Debit method of payment:

- You are welcome to suspend your pass if you are going on holiday, travelling for business, or unable to practice due to serious illness or injury. Minimum seven days notice by email prior to any pass suspension date is required.
- There is a minimum suspension period of 2 weeks and all pass suspensions must occur in two week blocks. They must begin on the day your usual debit is due. Due to the fortnightly reoccurrence of payments we are only able to suspend payments for an even number of weeks (2 weeks, 4 weeks, etc).
- For additional classes attended which exceed the included Pass limit of any Pass, the cost is \$16 payable at the time of class attendance.
- All passes allow access to all classes on the timetable excluding the Yoga Therapy class at 4:00pm on Thursdays.
- If you miss a class, you are welcome to make this up at a time that suits you, however, please note the following conditions regarding make up classes:
  - Make up classes are valid for a maximum of 6 months only.
  - Make up classes are only valid to be used while on same active Direct Debit plan as when accrued and are non-transferrable. I.e. Classes accrued while on RED pass can only be made up while RED pass is active (not GREEN or BLUE).
  - Marrickville Yoga Centre will no longer be tracking make up classes and tracking make up classes will be the sole responsibility of the student. We recommend making an account within PunchPass to easily track your class attendance.
  - Due to the low class cost and unlimited nature of the ORANGE pass, make up classes are not available on this pass. Direct Debit is a very efficient and cost effective method of payment and allows us to offer our students very affordable yoga.

If you are unsure whether Direct Debit is the best option for you, we recommend that you start with a 10 Class Pass until you decide if you are able to make it to regular classes. Do keep in mind that at any time the Direct Debit can be downgraded to fewer classes per week, or upgraded to more.